## SUMMARY

Detail-oriented **Web Developer**, proficient in React.js, Node.js, and TypeScript, with working knowledge in Java and Selenium. Trained in the Software Development Life Cycle (SDLC) and experienced in using modern technologies including Redis and Vercel for hosting. For a detailed look on services and products I've provided to clients and also personal **Projects**; take a look at my <u>Portfolio</u>.

# EXPERIENCE

## Website Development Instructor

WenWey Inc. / Brooklyn Park, Minnesota (Remote)

## Feb 2024 – Present

Teach students essential web development skills and core technologies including HTML, CSS, JavaScript, and TypeScript.

Develop tailored lesson plans focusing on industry best practices.

Mentor students to ensure they understand the full software development life cycle and modern development workflows.

## Software Developer Intern

Cube&Arrow Inc. / Kingston, Jamaica (Remote)

#### Jun 2023 - Oct 2023 (5 months)

Assisted in developing a web application to streamline client communications.

Built a system for employees to customize customer service templates (text & email), leveraging **Express.js**, **Next.js**, **RESTful API** and the **MVC** pattern.

### **Customer Service Representative**

Sutherland / Mandeville, Jamaica (On-site)

#### Nov 2017 - Sep 2020 (2 years, 11 months)

Provided prompt customer support and efficiently resolved technical issues. Maintained high customer satisfaction through active problem-solving and communication.

## **EDUCATION**

Bachelor of Science in Information Communication Technology
Vocational Training Development Institute (VTDI)
Sep 2019 – Nov 2023
GPA: 3.5
Key Courses: OOP, Networking, Database Management, Systems Analysis, Data Structures, Web Application Development

## CERTIFICATIONS

SDLC Trained Cisco Certifications: Enterprise Networking, Switching, Routing, and Wireless Essentials | Link IT Essentials: PC Hardware and Software | Link

## SKILLS

**Web Development:** TypeScript/JavaScript, React.js, Next.js, Express.js, Node.js HTML, CSS, TailwindCSS. **Database & Hosting: PostgreSQL, Redis, Vercel**, familiarity with **AWS/Azure** environments.

Additional Technical Skills: Java, REST, GraphQL, WebSocket. Selenium, Test-Driven Development (TDD) Git, GitHub Action.